



**Your Trusted Lifting  
& Rigging Specialists**

## QUALITY POLICY

### Statement

A. Noble & Son Limited (Nobles) is committed to excellence in quality and the achievement of the highest standards for our business. This commitment is not just a goal, but the strategy for our future growth.

Nobles strive to deliver products and services that are second to none; this is how the company has developed its status and reputation of providing high quality products and services within the lifting industry. Nobles also believe that how we communicate, interact and serve our customers and stakeholders is equally as important as the products and services themselves. We expect and demand our employees and suppliers to get it right the first time.

Through our Quality Management System, the company is able to provide consistency and reliability in all that it does. Our Quality Management System conforms to the requirements of AS/NZS ISO 9001, AS/NZS ISO/IEC 17025 and AS/NZS ISO/IEC 17020 and follows a continuous improvement process.

Each year objectives and targets are established, and performance outcomes measured and reviewed in a cyclic and systematic manner.

Our Quality Management System provides us with the tools to improve our standards and guide our people and behaviours as they work to realise our vision and mission as part of our corporate strategic objectives.

Consultation and communication is an integral part of the Quality Management System.

### Objectives

- Continuously improve our business and create long term partnerships with our customers and suppliers
- Increase efficiency by reviewing our activities, practices, plant and facilities
- Continuously improve our quality processes, policies and procedures
- Improve the training and competency of our employees to meet the challenges of the future
- Develop new markets, products and services to complement our existing range and customer base.

### Responsibilities

Managing Director is responsible for ensuring this policy and the company's commitment to quality is delivered across the business and to its customers.

Managers and Supervisors are responsible for the effective implementation of this policy, associated programs and processes within the Quality Management System.

Employees and Contractors must conform to this policy as a condition of their employment or engagement.

This policy is reviewed on an annual basis and will be made available to the public.

**Guy Roberts**

Managing Director, A. Noble & Son Limited

**07 May 2018**